

VISION

It is the aim of the company to be recognised and respected as one of the foremost civil engineering and stonemasonry companies in Wales.

MISSION

Our mission is to assure the future of the company by installing, implementing and monitoring appropriate systems and procedures in order to deliver the company's vision and provide secure employment with the company.

VALUES

- High quality work;
- Integrity in dealing with clients;
- Courtesy and respect for each other, the public and clients;
- Project delivery to programme;
- Minimal disturbance to others;
- High skill and competence levels in all areas of work;
- Prevention of harm to employees and others affected by our activities and the environment.

POLICY

Senior management recognise the importance of delivering projects to a high standard of quality which not only meets contractual and regulatory obligations, but exceeds the expectations of the client.

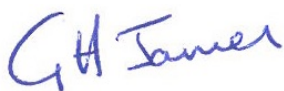
To this end it is the intention of senior management to install and implement systems and procedures which ensure that projects are delivered in a professional, reliable and safe manner and in compliance with legislative requirements by a workforce which is appropriately trained and motivated and using resources which are suitable and reliable.

The company has developed a management system which meets the requirements of BS EN ISO 9001:2015 and is committed to ensuring that the system is fully implemented and to continual improvement in the effectiveness of the system and all areas of the business.

Senior management acknowledge that competence in both construction and administration activities is vital in ensuring that projects are completed to specification, within the expected timescale and with the minimum disturbance to others. It is the firm belief of senior management that success comes from developing a workforce of high abilities with consequence that other people of similar ability will be attracted to employment opportunities at G H James Cyf. Training shall be provided to address the current competence requirements within the company as well as any new activities undertaken.

This policy will be communicated to all employees by displaying at appropriate locations, shall be reviewed at least annually and shall be referenced when compiling business objectives.

The senior management team accept accountability for the effectiveness of the Integrated Management System.



Gwilym H James, Managing Director, G.H.James Cyf